

Cheltenham Borough Council Cabinet Housing Committee

Meeting date: 25 September 2024

Meeting time: 6.00 pm

Meeting venue: Council Chamber - Municipal Offices

Membership:

Councillor Flo Clucas, Councillor Jan Foster, Councillor Richard Pineger, Councillor Julian Tooke and Councillor Suzanne Williams

Ian Mason (Tenant Representative), Bozena Tarnawska (Leaseholder Representative) and Agnieszka Wisniewska (Tenant Representative)

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Contact: democraticservices@cheltenham.gov.uk

Phone: 01242 264 246

- 1 Election of Chair and Vice-Chair**
- 2 Apologies**
- 3 Declarations of interest**
- 4 Public and Member Questions**
- 5 Regulator for Social Housing - Consumer Standards Update (Pages 3 - 14)**
- 6 Quarter 1 Tenant Satisfaction Measures (TSM) Tracker Update (Pages 15 - 44)**
- 7 Quarter 1 2024 - 25 Housing Complaints and Compliments Report (Pages 45 - 58)**
- 8 Property Compliance Healthcheck (Pages 59 - 82)**
- 9 Stock Condition Survey - Knowing Our Properties (Pages 83 - 86)**
- 10 Housing Revenue Account (HRA) Budget Monitoring Report - Quarter 1 (Pages 87 - 100)**
- 11 Updates from the Tenant and Leaseholder Panels (verbal)**
- 12 Housing Committee Workplan (Pages 101 - 102)**
- 13 Items to be referred to Cabinet**
- 14 Briefing Note - Housing Sector Insight (Pages 103 - 114)**